



## **General terms and conditions of business for self-service coffee machines with on-screen payment**

The following terms and conditions apply to the use of our coffee machine. Please read them carefully before using the machine:

### **1 Use of the coffee machine**

- 1.1 Our coffee machine is intended for general use by customers.
- 1.2 You use the machine at your own risk.
- 1.3 Minors may only use the machine when accompanied by an adult.

### **2 Drink choices**

- 2.1 The coffee machine offers a selection of drinks as shown on the screen or display board. Drink availability may vary depending on location and demand.

### **3 Payment**

- 3.1 Payment is usually made using coins, banknotes or electronic payment methods such as credit or debit cards, contactless payments or mobile payment services.
- 3.2 The prices for the drinks are clearly displayed on the machine.
- 3.3 We do not accept counterfeit or damaged means of payment.

### **4 Returns and Refunds**

- 4.1 We will not refund any money for drinks not dispensed unless there is a verifiable fault with the machine.
- 4.2 If you have technical problems or incorrect transactions, please contact our customer service immediately.

### **5 Care and Maintenance**

- 5.1 Our team strives to maintain the drinks machine regularly and keep it in good condition.
- 5.2 Please report any malfunctions or damage to the machine to our customer service immediately.

### **6 Disclaimer:**

- 6.1 We assume no liability for injuries, damages or losses resulting from the use of the drinks machine, unless there is gross negligence or intent on our part.
- 6.2 We are not liable for the quality or taste of the drinks offered.





## **7 Data protection**

- 7.1 We do not collect or store users personal information unless required by law. The required information about credit cards or equivalent electronic payment methods is transmitted using SSL encryption and used exclusively for the purpose of validating the payment process. Your data will only be used by the bank and will not reach the operator of the coffee machine.
- 7.2 You can find further information about the privacy policy on our website.

## **8 Changes to the General Terms and Conditions:**

- 8.1 We reserve the right to change these terms and conditions at any time. The updated terms and conditions will be published on the drinks machine.

## **9 Final provisions:**

- 9.1 These terms and conditions are governed by the laws of your country.
- 9.2 If any provision of these terms and conditions is declared invalid or unenforceable, the remaining provisions will remain unaffected.

By using our coffee machine you agree to these terms and conditions. If you do not agree to these terms and conditions, please do not use the machine. Thank you for your understanding and cooperation.

Rex Royal AG  
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